# **Item-based recommendation with Shapley value**

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# Abstract

Discovering knowledge in archival data is the goal of researchers. One of them is collaborative filtering recommender system is developing fastly today. It may be rather effective in sparse and "long tail" datasets. Calculating to make decision based on many criteria is really necessary. Relationships, interactions between criteria need to have been fully considered, decision will be more reliable and feasible. In this paper, we propose a new approach that builds a recommender decision-making model based on importance of item, set of items with Shapley value. This model also incorporates traditional techniques and some our new approaches and was tested, evaluated on multirecsys tool we develope from some available tools and uses standardized datasets to experiment. Experimental results show that the proposed model is always satisfactory and reliable. They can be applied in appropriate contexts to minimize limitations of recommender system today and is a research way next time.

Keywords: Collaborative Filtering (CF) Recommender System (RS), Multi-Criteria (MC), Interaction, Decision-Making (DM), importance, Shapley.

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### 1. Introduction

Nowadays, recommender system (RS) [1] [2] [4] [5] is more and more important in many areas of life. It responds quite well to needs of users about finding information in many forms and diversity variations. Traditional RS often base on historical factors, user preferences to recommend, it is very popular and always used in the past time. Today, the trend is based on the popularity, diversity of data in the system to recommend and be got attention more. That means there are many criteria in the system that are considered to select the desired information. Therefore. multi-criteria collaborative filtering recommender system will service well for this things and be the target to execute because it is very good effective current.

At present, there are many research about decisionmaking models for multi-criteria recommender system [3][5][6][17][18] is mainly based on collaborative filtering (CF on many criteria because if they only base on one criteria is too phantom to decide a problem, the result may be much misleading. Decision-making for RS is very important to satisfy the user requirements. So the decisionmaking model based on the criteria will be the good solution chosen by the researchers today. For the multicriteria collaborative filtering recommender system, the objective is revieing information on the criteria and the number of criteria. Recommendation decisions depend on this information. There are many solutions proposed, but the importance thing for decision making is applicating appropriate operations to give the best results.

Most of the current consulting models do not think much about the relationships and the interaction between the criteria for making decisions. This may make the results of the consultancy unsustainable and don't give yet fully capable of the stored data.

In this paper, we present a solution for decision making in multi-criteria collaborative filtering recommender system based on importance of items in order to have the most appropriate result and in accordance with the requirements and characteristics of storage data. Usually in the intrinsic self of data there is a relationship, influence, reflection on each other, so the model needs to fully consider the interaction of the values of the criteria that



make the recommendation model becomes more effective. The proposed model is built on multi-criteria collaborative filtering recommender system. The model was experimented on the multirecsys tool developed by us in the R language. The experiment data is standard datasets: the MovieLense, MSWeb and Jester5k. We maked two experiments to test and evaluate the model. The results of the model show that it is quite effective, can exploit information well on some data systems today.

The article is designed into five parts. The first part introduces an overview of the multi-criteria collaborative filtering recommender system, some current approaches. The second part presents about important degree of item. The third part presents about the designing of the multicriteria collaborative filtering recommender system model and introduces decision making with Shapley operator for recommendation. The fourth part presents some experiment and evaluation of the model on the multirecsys tool. The last part is the conclusions.

#### 2. Important degree of item, a set of items

#### 2.1. Multi-criteria matrix

The matrix A (m × n) consists of m rows  $u_1, u_2, ..., u_m$ and n columns  $i_1, i_2, ..., i_n$ . Each row of  $u_p$  (p: 1..m) with each column  $i_q$  (q: 1..n) determines the value  $r_{pq}$  as Table 1. Each row is a criterion. In contrast, for  $\hat{r}(u, i)$ , each  $\hat{r}_q$ value is determined based on the set  $R_q = \{r_{1q}, r_{2q}, ..., r_{mq}\}$ (q: 1..n) where  $r_{pq}$  is the value corresponding to  $u_p$  (p: 1..m) and  $i_q$ .

 Table 1.
 Multi-criteria matrix: rows and columns

rows/cols	i <sub>1</sub>	i2	 in
$u_1$	1	3	 5
u <sub>2</sub>	2	2	 3
um	4	1	 2

#### 2.2. Capacity of items

With set of items  $I = \{i_1, i_2, ..., i_n\}$ . A capacity function  $\mu$  [7-11] on I is function  $\mu$ :  $\mathcal{O}(I) \rightarrow [0,1]$ , with  $\mu(\emptyset) = 0, \mu(I) = 1$ . A capacity function can be defined according to a principle or according to the characteristics or goals of the system when data is update in the system.

 $A \subseteq B \Longrightarrow \mu(A) \le \mu(B), \quad A, B \subseteq I$ 

On I, define a vecto P with weights,  $A \subseteq I$ , a capacity function can be defined as follow:

$$\mu(A) = \sum_{a \in A} P(a), \sum_{i \in I} P(i) = 1, i \in I$$

The value of  $\mu(A)$  can be changed depending on the criteria in A. With C<sub>1</sub> and C<sub>2</sub> is two criteria in A. The value of  $\mu(C_1, C_2)$  can get the value as follow:

or 
$$\mu(C_1, C_2) = \mu(C_1) + \mu(C_2)$$
  
or  $\mu(C_1, C_2) > \mu(C_1) + \mu(C_2)$ 

or  $\mu(C_1, C_2) < \mu(C_1) + \mu(C_2)$ 

Example: A set has three criteria: Mathematics, Physics, Literature and the values of the capacity of each criterion is:  $\mu$ ({Mathematics}) = 0.35,  $\mu$ ({Physics}) = 0.30,  $\mu$ ({Literature}) = 0.40. The value of the capacity function of the criteria subset can be given as follow:

 $\mu$ ({Mathematics, Physics}) = 0.55,

 $\mu$ ({Mathematics, Literature}) = 0.85

 $\mu$ ({Literature, Physics}) = 0.75

 $\mu$ ({Mathematics, Physics, Literature}) = 1

# 2.3 Interaction and importance degree of item, importance degree of a set of items

As we presented above, the value of  $\mu(C_1, C_2)$  and  $\mu(C_1) + \mu(C_2)$  can be different. This shows that there is interaction between  $C_1$  and  $C_2$  when they come together. We call interaction degree  $I(C_1, C_2)$  between  $C_1$  and  $C_2$  is a value in [-1,1]:

$$I(C_1, C_2) = \mu(C_1, C_2) - (\mu(C_1) + \mu(C_2))$$
  
or  $\mu(C_1, C_2) = \mu(C_1) + \mu(C_2) + I(C_1, C_2)$ 

If two criteria:  $C_1, C_2$  in a larger set  $A \cup \{C_1, C_2\}$  [8]:

$$I(C_1, C_2) = \sum_{A \subseteq I \setminus \{C_1, C_2\}} \frac{(n - |A| - 2)|A|!}{n!} \left[ \mu(A \cup \{C_1, C_2\}) - (\mu(A \cup \{C_1\}) + \mu(A \cup \{C_2\})) + \mu(A) \right]$$

With a capacity function  $\mu$ , the Shapley value [9 10 11] based on  $\mu$  of  $i_q \in I$  is defined by  $\varphi_{i_q}(\mu)$ :  $\varphi_{i_q}(\mu) = \sum_{A \subseteq I \setminus \{i_q\}} \frac{(n-|A|-1)!|A|!}{n!} (\mu(A \cup \{i_q\}) - \mu(A))$ (1)

Here, we determine importance degree of item  $i_q$  depend on the value  $\varphi_{i_q}(\mu)$ . This value shows importance degree of item  $i_q$  in the criteria set which has  $i_q$  in that. We call item important degree  $i_q$  to be  $\varphi_{i_q}(\mu)$  and in this model. Thereby, Shapley values also show the interaction between items together in the operation. When calculating the Shapley value of an item, it must be affected by other items.

In addition, this model, we call important degree of a set of items S is calculated by formula:



$$\varphi_{S\subseteq I} = \sum_{i_q \in S} \varphi_{i_q}(\mu) \tag{2}$$

Example:  $I_n = \{i_1, i_2, i_3\}$ , n=3, to determine  $\varphi_{i_1}(\mu)$ , we need to depend on the value of:  $\mu(\{i_1, i_2, i_3\}), \mu(\{i_2, i_3\})$ are given  $\mu(\{i_1, i_2, i_3\}) = 1, \mu(\{i_2, i_3\}) = 0.55$  $\varphi_{i_1}(\mu) = \frac{(n - |\{i_2, i_3\}| - 1)! |\{i_2, i_3\}|!}{n!} (\mu(\{i_1, i_2, i_3\}) - \mu(\{i_2, i_3\}))$ 

$$\varphi_{i_1}(\mu) = \frac{0!2!}{3!}(1 - 0.7) = 0.15$$

#### 3. Multicriteria decision making with important degree of item

#### 3.1. Rating matrix

Data applies to the model is as a table of values. It represents user's ratings for items. The value which item are not rated will be "?". Here,  $u_a$  is a consulted user. We need to determine the value of  $\hat{r}$  function which give the result of the recommender system. That is the list of selected products.

Table 2. Data model with Rating matrix

	$\mathbf{i}_1$	$\mathbf{i}_2$	 ix	 $\mathbf{i}_{y}$	 $\mathbf{i}_{n}$
$u_1$	?	1	 1	 ?	 3
u <sub>1</sub> u <sub>2</sub>  u <sub>m</sub>	5	4	 4	 5	 2
			 	 	 •••
um	4	2	 4		 ?
ua	?	2	 ?	 ?	 3
r	?	-	 ?	 ?	 -

#### 3.2. Similarity

The model selects items based on collaborative filtering model with k nearest neighbors (kNN) [12]. In Table 2, kNN items are nearest neighbors to item  $i_q$  based on the similarity (or distance) between  $i_q$  (q:1..n) and each item in the system according by measures: cosine, pearson... Each item has weight separately. The Pearson measure [13] between two users are  $i_x$  and  $i_y$  (x, y : 1..n) is defined:

$$\sin(i_{\chi}, i_{y}) = \frac{\sum_{i \in I_{i_{\chi}, i_{y}}} (r_{i_{\chi}i} - \bar{r}_{i_{\chi}}) (r_{i_{y}i} - \bar{r}_{i_{y}})}{\sqrt{\sum_{i \in I_{i_{\chi}, i_{y}}} (r_{i_{\chi}i} - \bar{r}_{i_{\chi}})^{2}} \sqrt{\sum_{i \in I_{i_{\chi}, i_{y}}} (r_{i_{y}i} - \bar{r}_{i_{y}})^{2}}}$$
(3)

 $I_{i_x,i_y}$  is the set of data items evaluated by  $i_x$ ,  $i_x$ ;  $\bar{r}_{i_x}$  is the average rating evaluation of  $i_x$  on all data items,  $\bar{r}_{i_y}$  is the average rating evaluation of  $i_y$  on all data items. Then, the distance between two users is (1-r).

#### 3.3. Determining item important degree

First, determine the value of the capacity function of each items. After finding the similar values set of each items S (sim), we determine the value of the capacity function  $\mu(i_{at}), k = kNN$ , it is puted as follow:

$$\mu(i_{qt}) = w_{i_{qt}} = \frac{sim(i_t, i_q)}{\sum_{\nu=1}^k sim(i_\nu, i_q)}, \text{ t from 1 to k.}$$
(4)

Next, determine  $\varphi_{i_q}(\mu)$ , the important degree of item  $i_q$ , we do two steps as below:

(a) Determining the value of the capacity function of a set  $\mu(A)$ , A is the subset in  $S_{qk}$ ,  $A \subseteq S_{qk}$ ,  $S_{qk}$  is the set k nearest neighbors items of  $i_q$ . We begin determining the value of the capacity function of the two items subset, the three items subset,... in A. We define a capacity function of a set of items as follow:

$$\mu(S_{qk}) = 1$$

$$\mu(A) = \sum_{B \in A} \mu(B), B \text{ is subsets in } A$$
(5)

 $\mu(A) = 1$  if  $\mu(A) > 1$  and B has from two items or more.

First, we need determinate the two items set. To two items i and j, we put:

$$\mu(i,j) = \mu(i) + \mu(j) + w'_i + w'_j \tag{6}$$

$$\mu(i,j) = 1 \text{ if } \mu(i,j) > 1$$

We call that  $w'_i + w'_j$  is the interaction value between i and j in set of  $\mu(i, j)$ .

To be simple. we put  $\mu(k) = w_{ik}[k]$ . With  $w_{ik}$  is calculted by formula:

$$w_{ik} = \frac{w_i}{sum(w_i)} \text{ and } w_i = w[i, 1..k], \text{ k=kNN}$$
(7)

We put  $w = sim(n \ items)$  is the similarity values set of all items in system. This set is calculted by formula 2.

Next, we create a weights set w' from Rating matrix to support the interesting of each item. The formula as above:

$$w' = \frac{count(rating(i) in [4..5]) - count(rating(i) in [1..3])}{n} \quad (8)$$

With n is a number of items in the system. We only get values in w' for items in the kNN set of item is ordering (i).

(b) Determining  $\varphi_{i_q}(\mu)$ : we depend on the fomulas: (5), (6) and (7).

$$\varphi_{i_{qt}}(\mu) = \sum_{A \subseteq S_{qk} \setminus \{i_{qt}\}} \frac{(k - |A| - 1)! |A|!}{k!} \left( \mu(A \cup \{i_{qt}\}) - \mu(A) \right)$$
  
with t in [1: k] (9)

Example: There three items:  $i_1$ ,  $i_2$ ,  $i_3$  and the similarity values between item i with these items and weights of item i is w' in the table above:

**Table 3.** Item important degree  $\varphi_{i_{qt}}(\mu), \varphi_{S \subseteq I}$ 

$$i(w_i)$$
 w'  $\varphi(\mu)$ 



$(2 \ 2 \ 1)$	$(2 \ 2 \ 1)$					
$\varphi_{\{i_1i_2i_3\}}(\mu)$			0.52			
i <sub>3</sub>	0.28	0.18	0.26			
$i_2$	0.12	-0.31	0.05			
$i_1$	0.23	0.17	0.21			

$$\varphi_{i_1}(\mu) = \frac{(3-2-1)!\,2!}{3!} \left( \mu(\{i_1, i_2, i_3\}) - \mu(\{i_2, i_3\}) \right)$$

$$\mu(\{i_2, i_3\}) = \mu(\{i_2\}) + \mu(\{i_3\}) + w'_{i_2} + w'_{i_3}$$

Put  $\mu(\{i\}) = w_i$  and w' is the interaction value of item join in items set.

 $\mu(\{i_1\}) = 0.23, \ \mu(\{i_2\}) = 0.12, \ \mu(\{i_3\}) = 0.28$   $\mu(\{i_1, i_2\}) = 0.21$   $\mu(\{i_2, i_3\}) = 0.38$   $\mu(\{i_1, i_3\}) = 0.86$   $\mu(\{i_1, i_2, i_3\}) = \mu(\{i_1, i_2\}) + \mu(\{i_1, i_3\}) + \mu(\{i_2, i_3\})$   $\mu(\{i_1, i_2, i_3\}) = 1.45 \rightarrow \mu(\{i_1, i_2, i_3\}) = 1$   $\varphi_{i_1}(\mu) = 0.21, \varphi_{i_2}(\mu) = 0.5, \varphi_{i_3}(\mu) = 0.26$ and this model, we calculate important degree of a set of

items is  $\varphi_{\{i_1,i_2,i_3\}}(\mu) = 0.52$ 

#### 3.4. Recommendation model

From Table 2, the model defines a table of similarities between items each orther. Next, the model determine the importance degree of each item based on items that are similarity with it and related factors as described above. This is the main issue for decision making in this paper. The model is shown below. The values of w is deminate by the fomulas: (3), (4), (7). The values of w' is deminate by the fomula (8).

Table 4. Prop	bosed model
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	i <sub>1</sub>	i2	i3	<b>i</b> 4	i5	<b>i</b> 6	w	w'
$\mathbf{i}_1$		0.5	0.1	0.8	0.3	0.4	0.34	0.14
i <sub>2</sub>	0.5	-	0.3	0.4	0.2	0.2	0.15	-0.02
i3	0.1	0.3		0.1	0.3	0.4	0.18	-0.62
<b>i</b> 4	0.8	0.4	0.1	-	0.4	0.4	0.25	0.29
i5	0.3	0.2	0.3	0.4	-	0.5	0.35	-0.13
<b>i</b> 6	0.4	0.2	0.4	0.4	0.5	-	0.25	0.47
Ua	?	5	?	?	4	?		
$\hat{r}\left(\varphi_{S\subseteq I}\right)$	0.37	-	0.77	0.32	-	0.62		

#### **Indentify results of RS**

On the basis of development from traditional recommender models [4][5][15][16], first, we determine the similarity between the product  $i_q$  and each product in data, calculate weights w, w' as above, the results are as Table 4. Next, we calculate the values  $\hat{r}_q$  at  $u_{aq} \#$  "?". In this model, we put  $\hat{r}_q = \varphi_{S \subseteq I}$ , with S is the kNN items set.  $\varphi_{S \subseteq I}$  is calculated by formula (2). At each  $i_q, q: 1..n$ , we take the similarity values of kNN (k highest values) are k nearest neighbors of  $i_q$  to calculate  $\varphi_{i_{qt}}(\mu)$  by formula (9). After defining  $\hat{r}_q$  values, rank these values in descending order, selecting the products corresponding to the high to low values to suggest to user. Suppose we choose two products to introduce to the user  $u_a$ :  $i_3$  and  $i_6$ ;  $\hat{r}_3 =$ 0.77 and  $\hat{r}_6 = 0.62$ . These are the two products with the highest  $\hat{r}$  value. With  $\hat{r}$  has values  $r_q$  is determined by (formula 6).

#### **Evaluation recommendations**

We evaluate recommendation model by the Receiver Operating Characteristic method (ROC) [5][14]. The method was developed for signal detection and goes back to the Swets model. The ROC-curve is a plot of the system's probability of detection (also called sensitivity or true positive rate TPR) by the probability of false alarm (also called false positive rate FPR). Evaluation for two systems can compare the size of the area under the ROCcurve, where a bigger area indicates better performance. The values need deminate: True Positives (TP), False Negatives (FN), True Negatives (TN), true Positive Rate (TPR): TPR=TP/(TP + FN), false Positive Rate (FPR): FPR= FP/(FP + TN). Deminate values and display the ROC curve, Recision/Recall to evaluate the effectiveness of models.

### 4. Experiment

#### 4.1. Datasets used for experiments

The dataset used for experimentation on the proposed model is the MovieLens100K (sparse data) movie is available at http://grouplens.org/datasets/. The Movielens archive of 100,000 reviews performed by 943 users on a total of 1,682 films, each rated at least 20 movies and rated from 1 (bad) to 5 (good). The MSWeb was generated by sampling and processing the logs of www.microsoft.com in one week timeframe, episode stores information about the 98.653 rating made by 32.710 users on the number of 285 website (Vroot) with value of TRUE/1 (binary data). We also experimented on the Jester5k joke book (data is too thick) at address above, episode stores information about the 500,000 rating made by 5,000 users on the



number of 100 jokes, with values from -10 to 10. Each user evaluates at least 36 jokes

## 4.2. Experimental tools

The model was experimented by multirecsys tool which we built, developed and installed applications on R [www.r-project.org]. We developed this tool based on the RecommenderLab package that researchers also are developing on it. Besides, we also inherited a number of open source tools of the world community that have built and developed. On the RecommenderLab package, we can display the results, calculate the time, evaluate the error and the effectiveness of the model.

# 4.3. Scenario 1: Experiment the model and compare it with some existing model

We tested the proposed model (IBCF\_Shapley) on two datasets: Movielens100K (too sparse), MSWeb (too sparse and binary data) and Jester5k (too thick), and also on the three these datasets, we compared the results of the counseling with the existing models (IBCF, Random with item-based). Experimental results with kNN=10 gives 5 films on the Movielens100K, 5 websites on the MSWeb and 5 joke books on Jester5k showed that the results have some diffirence values and the results of the proposed model seem no change and change only when the data is updated new, while the result of the other models may change when new variables are restablished in information processing for new every test. The result of three model as follow:

<b>Table 5.</b> Five movies in MovieLense are consulted on
three models

IBCF_Shapley	IBCF	RANDOM
<ul> <li>[1,] "GoldenEye (1995)"</li> <li>[2,] "Four Rooms (1995)"</li> <li>[3,] "Get Shorty (1995)"</li> <li>[4,] "Copycat (1995)"</li> <li>[5,] "Shanghai Triad (Yao a yao yao dao waipo qiao)</li> <li>(1995)"</li> </ul>	<ul> <li>[1,] "Boys Life (1995)"</li> <li>[2,] "Ballad of Narayama, The (1958)"</li> <li>[3,] "No Escape (1994)"</li> <li>[4,] "Turning, The (1992)</li> <li>[5,] "Celestial Clockwork</li> <li>(1994)"</li> </ul>	<ul> <li>[1,] "Braveheart (1995)"</li> <li>[2,] "Free Willy 2: The A dventure Home (1995)"</li> <li>[3,] "Mad Love (1995)"</li> <li>[4,] "Clerks (1994)"</li> <li>[5,] "Crow, The (1994)"</li> </ul>

 Table 6. Five comics in MSWeb are consulted on three models

IBCF_Shapley	IBCF	RANDOM
[1,] Knowledge Base	[1,] Office Free Stuff	[1,] South Africa
[2,] Microsoft.com Search	[2,] Knowledge Base	[2,] Softlib
[3,] Norway	[3,] isapi	[3,] Turkey
[4,] Misc	[4,] MS Office Info	[4,] Internet Service Providers
[5,] International IE content	[5,] NT Server Support	[5,] Works Support

 
 Table 7. The values of precision/recall of three models on MovieLense

IBCF_Shapley		IBCF		RANDOM	
precision	recall	precision	recall	precision	recall
0.13684	0.01678	0.00699	0.00011	0.03157	0.00215
0.04000	0.01822	0.00139	0.00011	0.04842	0.01326
0.04736	0.03663	0.00069	0.00011	0.02555	0.02555
0.05473	0.05783	0.00093	0.00028	0.03859	0.03542
0.04368	0.06631	0.00104	0.00045	0.03473	0.03871
0.04366	0.07794	0.00089	0.00045	0.04478	0.04478

 Table 8. The values of precision/recall of three models on MSWeb

IBCF_Shapley		IB	CF	RANDOM		
precision	recall	precision	recall	precision	recall	
0.01819	0.00832	0.25279	0.20313	0.00749	0.00309	
0.17052	0.17052	0.11366	0.37258	0.00724	0.01804	
0.37324	0.37324	0.06832	0.42364	0.00704	0.03569	
0.38419	0.38419	0.05217	0.45574	0.00681	0.05186	
0.49785	0.49785	0.04345	0.46819	0.00693	0.06946	
0.04066	0.58108	0.03871	0.48155	0.00703	0.09438	

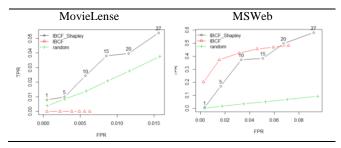


Figure 1. ROC curve of three models on MovieLense and MSWeb

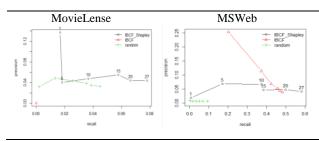


Figure 2. ROC curve of three models on MovieLense and MSWeb

The experiment result of three models on Jerter5k (too thick datasets): We do some experiments of models on Jester5k. This is the too thick dataset. The result of the proposed model is not so good because our solution in this



model has a comparison of the number of user's ratings on each items, so there is no meaning for too thick datasets.

 
 Table 9. Five joke books in Jester5k are consulted on three models

IBCF_Shapley	IBCF	RANDOM
"j71"	"j85"	"j71"
"j72"	"j86"	"j76"
"j73"	"j71"	"j80"
"j74"	"j81"	"j83"
"j75"	"j84"	"j84"

Table 10. The values of precision/recall of three models

IBCF_Shapley		IBCF		RANDOM	
precision	recall	precision	recall	precision	recall
0.17200	0.00848	0.24649	0.01547	0.17500	0.00892
0.15240	0.04213	0.26372	0.08663	0.05000	0.05000
0.16580	0.09692	0.27160	0.17424	0.17920	0.09772
0.17040	0.15407	0.25654	0.24308	0.17866	0.15271
0.16390	0.19616	0.24079	0.29387	0.18090	0.20203
0.17981	0.28565	0.22985	0.33377	0.17911	0.27030

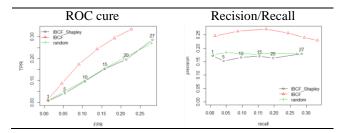
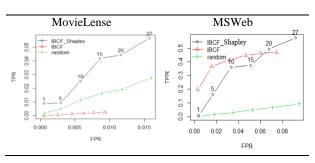


Figure 3. ROC curve and Recision/Recall of three models on Jester5k

Based on the ROC Curve and precision/recall of models, they have showed that IBCF\_Shapley is given the pretty good result on all datasets. Proposed model always seem has hight effective on sparse datasets more than thick datasets with item-based collaborative filtering, especially with sparse and non-binary datasets. We can fully belive it is applied to the current recommendation system.

4.5. Scenario 2: Experiment to evaluate the model on two datasets: Movielens100K and MSWeb with some different kNN values (test the model with a number of criteria increase)

4.5.1. Experiment to evaluate the model on two datasets with k=25



### Figure 4. ROC curve of three models with k=25

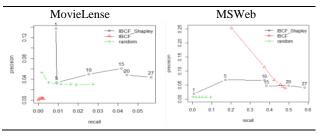
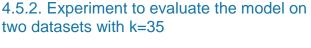


Figure 5. Recision/Recall of three models with k=25



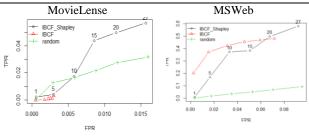


Figure 6. ROC curve of three models

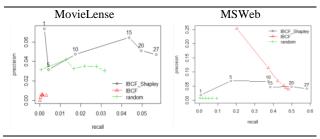


Figure 7. Recision/Recall of three models

# 4.5.3. Experiment to evaluate the model on two datasets with k=45



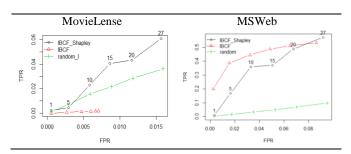


Figure 8. ROC curve of three models

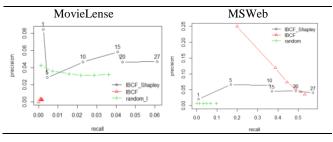


Figure 9. Recision/Recall of three models

Experimental results with many difference values of k, also show that IBCF\_Shapley model always give quite good results and quite effective on all sparse datasets and give the best result on sparse and non-binary datasets.

# 5. Conclusions

Any recommender model can give a good results if it is placed in the appropriate context and characteristics of the archived data. Our proposal model, item-based collaborative filtering multi-criteria recommender system with Shapley operator was built based on interaction, ability and importance of the criterions in the system. This helps to give the consultant decision to support well the requirements of the counsed user. The model is developed on the basis of traditional consulting systems and exploits tools and datasets on the RecommenderLab package. We set the formulas to calculate capacity fonction. Since then, the value of Shapley is calculated to serve as a consulting decision. We do two main experiments to evaluate the proposed model. The results show that the proposed model satisfies quite well the requirement.

This model shows the coherence, interactions of the criteria, improvement of the results with discrete information, lack of information and mutation of data. The paper provides a method of counseling with the weighting of criteria and get relationship values for decision making. The proposed model can be applied on many datasets and the results will be reliable, especially on sparse dataset and non-binary. Although the execution time of program is still long as lost time to make weighted and interaction values, calculate Shapley value and ordered rankings, but the results are more responsive. In the coming time, we will continue to research and improve the algorithm more to shorten the time of consulting to promote better model.

#### Acknowledgements.

This model was built and developed on the basis of past studies, inheriting innovative results and tools to implement the model. This helps our new proposal be made easy, saving a lot of effort and time. We always recognize this and will join together with the scientific community to develop research in the future.

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